



RETURN and REFUND PROCESS

RETURN POLICY

WE TAKE PRIDE IN OUR WORK. WE OFFER A 100% SATISFACTION GUARANTEE ON EVERYTHING WE SELL.

Merchandise may be returned within 30 days for a full refund of the purchase price, or within 60 days for store credit. Store credits can be used toward future purchases at DeJaBoTies.com. DeJaBoTies.com does not reimburse shipping and handling fees. **Consumer is responsible for returning damaged or unsatisfactory item before credit will apply.** Item must be unworn and exhibit a defect for full refund. Partial refund of 50% will be issued if any discrepancy of proof in quality of returned item.

Please print and fill out the portion below and ship back to us with your returned item for refund or exchange.



TODAY'S DATE: _____ DATE ORDER RECEIVED: _____

FIRST NAME _____ LAST NAME _____

MAILING ADDRESS _____

CITY _____ STATE _____ ZIP CODE _____

EMAIL ADDRESS _____

REASON FOR RETURN INCORRECT ITEM UNSATISFIED DAMAGED

OTHER (please identify reason) _____

REQUESTING REFUND STORE CREDIT (good for 90 days)
 EXCHANGE (please identify what has been agreed upon with representative from DeJaBo Ties) _____

TOTAL AMOUNT PAID _____ (if more than one item purchased, only identify total of requested refund) Please allow 5 business days for processing after item is received for your refund. Depending on your banking system, allow allotted time for refund to show on your statement.

Please ship itemed securely and returned to: DeJaBo Ties
1421 Griers Grove Road
Charlotte, NC 28216